IS YOUR AIRPORT READY FOR 2030 AND BEYOND? LEARN, NETWORK, IMPLEMENT.

3 SEPARATE DAYS
of airport conferences

DESIGN & DEVELOPMENT
WEDNESDAY, FEBRUARY 15, 2017

SMART AIRPORT SECURITY
THURSDAY, FEBRUARY 16, 2017

SMART AIRPORT IT AND AUTOMATION
FRIDAY, FEBRUARY 17, 2017

www.smart-airports.com/sea
SMART Airports South East Asia is a series of three, one-day conferences and the official conference stream of inter airport South East Asia.

The SMART Airports conferences will be staged in the Peridot Suites in the MAX Atria, which is part of Singapore Expo, Singapore & is where inter airport South East Asia is taking place.

Beginning on Wednesday, February 15, and concluding on Friday, February 17, 2017, SMART Airports South East Asia conferences will provide delegates with stimulating topics and information as well as the chance to network and hear from a wide range of influential speakers.

PLEASE NOTE: Access to the conference does not allow access to the Inter Airport South East Asia exhibition and vice-versa.

Who will you meet at SMART Airports South East Asia?

- **Airport Operators**: Chief Executive Officers, Chief Operations Officers, Chief Financial Officers, Chief Commercial Officers, Chief Information Officers/Chief Technology Officers, Chief Security Officers/Heads of Security
- **C Level/Directors/Managers of**: IT, Technology, Baggage, Operations, Passenger Experience
- **C Level/Heads/Directors/Managers of**: Planning, Airport Design, Engineering, Construction, Environment, Sustainability, Commercial, Real Estate, Concessions, Retail
- **C Level/Heads/Directors/Managers of**: Airport, Airline, Security, Border Control, Government

**PROGRAMME OF EVENTS – DAY ONE**

**WEDNESDAY, FEBRUARY 15, 2017**

**DAY ONE: SMART DESIGN & DEVELOPMENT**

The Smart Airports market is expected to expand to US$19.33 billion by 2024. Learn from international experts how your airports can benefit by embracing Smart Airport Design & Development best practices.

**SESSION ONE: AIRPORTS AS CATALYSTS FOR ECONOMIC DEVELOPMENT AND URBAN RENEWAL**

What are the critical success factors, framework and capabilities needed from airports to effectively serve their regions and become competitive in the global economy?

- Stakeholder alignment
- Serving the community
- Regulatory framework governance

**SESSION TWO: SMART AIRPORT DESIGN**

Designing and constructing futuristic, functional terminal facilities that will meet the future requirements of passengers and airlines.

- Architectural design
- Terminal transformations
- Preparing for the technology enhanced future

**SESSION THREE: GREEN AIRPORTS DESIGN**

Discover how smart technology will improve the sustainability and enhance your environmental credentials. Listen to case studies from our experts.

- Carbon neutral airports
- Sustainable design/development
- Community relations/outreach programmes/partnerships
- Innovative green solutions

**SESSION FOUR: NON-AERONAUTICAL REVENUE AND COMMERCIAL DEVELOPMENT**

- Airport area development
- Mixed/commercial land use
- Hotels/office/retail/company HQ’s concessions/retail/food & beverage/car parking

Confirmed Speakers include:

- **Rajeev Kumar Jain**, Chief Executive Officer, Mumbai International Airport Pvt Ltd
- **Richard Tan**, Regional Manager, Airport, Passenger, Cargo & Security, Asia-Pacific
- **Elisabeth Le Masson**, Member of the Board of Directors, Hubstart Paris Region® Alliance

- **Nagy Abu Zeid**, Vice President Strategic Planning, Oman Airports Management Company
- **Nick Flack**, Planning Manager – Infrastructure, Christchurch International Airport Limited
- **Greg Fordham**, Managing Director, Airbiz
- **Susan Gray**, Managing Director, Concession Planning International

Latest programme details at www.smart-airports.com/sea/programme#Day1
PROGRAMME OF EVENTS – DAY TWO

THURSDAY, FEBRUARY 16, 2017
DAY TWO: SMART AIRPORT SECURITY

The global airport security market is predicted to more than double expenditure by 2024 and investments in security and surveillance, access control, perimeter security, integration, cyber security and screening are top of the agenda for Heads of Security.

With heightened security checks across Asia and the rest of the globe, the SMART Airport’s security day will bring together Security Directors, Heads of Operations, Security Managers and Security Analysts to learn, share and discuss the current threats, hot topics, regulatory framework and how SMART solutions and technology will shape the industry response.

SESSION ONE: THE SMART SECURITY 360 (PANEL DEBATE)
Challenges, solutions, and innovations.

Understanding the delicate balance of a safe, strong security network and passenger expectation and consent.

• Insider threat
• Smart security (new initiatives in security) – Remote image screening
• Emerging security technologies
• Integration of Security Management Systems (SeMS)
• Threat and vulnerability assessment
• Managing crowded places and ‘soft targets’

SESSION TWO: IDENTIFYING THE FUTURE THREATS TO AVIATION SECURITY

• Security management systems
• Security by design
• Future innovations supporting integrated security

SESSION THREE: MANAGING CROWDED PLACES AND SOFT TARGETS/ THE THREAT OF THE INSIDER

• Resilience planning and recovery
• Airport & airline perspectives

SESSION FOUR: SECURITY PASSENGER AND TECHNOLOGY INNOVATIONS

• Smart security
• Remote image screening for checkpoint security
• The security technology challenge

Confirmed Speakers include:

Nathalie Herbelles, Assistant Director, Airport Passenger, Cargo & Security Asia Pacific, IATA

Patrick Leung, Associate Director IT and Communications, ARUP

Stacey Peel, Associate Director Resilience & Security, ARUP

Diana Poh, Regional Manager, Airport, Passenger, Cargo & Security, Asia-Pacific, IATA

Latest programme details at www.smart-airports.com/sea/programme#Day2

PROGRAMME & SPONSORSHIP INFORMATION

Andrew Hazell  
+44 (0) 7495 611 215  
andrewh@aviationmedia.aero

REGISTRATION INFORMATION

Jonathan Lee  
+44 (0)208 707 2743  
jonathan@aviationmedia.aero
FRIDAY, FEBRUARY 17, 2017
DAY THREE: AIRPORT IT, TECHNOLOGY & AUTOMATION

SMART Airports IT conference day will bring together CIOs, IT Directors and Head of Operations to explore invaluable insights, case studies and innovation. To share and discuss their visions for the future airport and the role of how high tech innovation will change the strategy on airport operation, passenger experience, design, customer service and expectations.

SESSION ONE: THE STRATEGIC OUTLOOK-
STREAMLINING AIRPORT OPERATIONS THROUGH IT&T
• Integrating airport IT systems to enhance operational efficiency and quality
• Airport wide unified IT&T strategy
• IT as a business enabler
• Social media and web based relations
• SMART intelligent airports
• Building a robust IT infrastructure for the future
• The internet of things and how it may impact the airport environment
• Building a secure IT environment

SESSION TWO: SMART BAGGAGE PROCESSING/
HANDLING SYSTEMS, AUTOMATION & TECHNOLOGY
• SMART high-tech baggage systems
• BHS design, master planning
• System bag drop innovations

SESSION THREE: DELIVERING A UNIQUE CUSTOMER CENTRIC EXPERIENCE
• Creating a customer service culture
• Improving the customer experience at every touch point
• Airport check-in & self service innovations
• SMART passenger processing
• Streamlining the passenger experience
• Analysing the current & future trends
• Integrated immersive multimedia initiatives

SESSION FOUR: TERMINAL TECHNOLOGIES
• Self-check-in, e-gates, mobile charging, beacons, way-finding, displays, bag tags, mobile tools, accessibility, Wi-Fi cellular

Confirmed Speakers include:
Dom Nessi, Airport Technology Consultant, Aerotech Partners
John Newsome, Director of Information Technology, Greater Orlando International Airport
Patrick Leung, Associate Director IT and Communications, ARUP
Tobias Nittel, Technology Field Manager, SEW EURODRIVE
Frank Barich, Principal & Chairman of the Board, Barich, Inc
Kim Younkyung, Regional Manager, Airport, Passenger, Cargo & Security, Asia-Pacific, IATA
Paul Burger, BizTweet
Elke Biechele, Redroute International

Latest programme details at www.smart-airports.com/sea/programme#Day3
REGISTRATION FORM

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CONFERENCEs Please choose which conference(s)/day(s) you would like to attend:

WEDNESDAY FEBRUARY 15, 2017
THURSDAY FEBRUARY 16, 2017
FRIDAY FEBRUARY 17, 2017

REGISTRATION FEES Please select how much you need to pay:

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Aviation Media Ltd
Tel: +44 (0)208 707 2743
jonathan@aviationmedia.aero

Please register me for this event.
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REGISTRATION INFORMATION:
Jonathan Lee, jonathan@aviationmedia.aero
Tel: +44 (0)208 707 2743

Register online soon at www.smart-airports.com/sea