




# SMART AIRPORTS®

PREPARING FOR 2030 & BEYOND

## SOUTH EAST ASIA

FEBRUARY 15-17, 2017     
MAX Atria, SINGAPORE

CO-LOCATED WITH:

**inter  
airport**  
south east asia   
The world's premier airport exhibition

IS YOUR AIRPORT READY FOR 2030 AND BEYOND?  
LEARN, NETWORK, IMPLEMENT.

**3 SEPARATE DAYS**  
of airport conferences



**DESIGN & DEVELOPMENT**

WEDNESDAY, FEBRUARY 15, 2017



**SMART AIRPORT SECURITY**

THURSDAY, FEBRUARY 16, 2017



**SMART AIRPORT IT AND AUTOMATION**

FRIDAY, FEBRUARY 17, 2017



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[www.smart-airports.com/sea](http://www.smart-airports.com/sea)

## SMART Airports South East Asia is a series of three, one-day conferences and the official conference stream of inter airport South East Asia.

The SMART Airports conferences will be staged in the Peridot Suites in the MAX Atria, which is part of Singapore Expo, Singapore & is where inter airport South East Asia is taking place.

Beginning on Wednesday, February 15, and concluding on Friday, February 17, 2017, SMART Airports South East Asia conferences will provide delegates with stimulating topics and information as well as the chance to network and hear from a wide range of influential speakers.

**PLEASE NOTE:** Access to the conference does not allow access to the Inter Airport South East Asia exhibition and vice-versa.

### Who will you meet at SMART Airports South East Asia?

- **Airport Operators:** Chief Executive Officers, Chief Operations Officers, Chief Financial Officers, Chief Commercial Officers, Chief Information Officers/Chief Technology Officers, Chief Security Officers/Heads of Security
- **C Level/Directors/Managers of:** IT, Technology, Baggage, Operations, Passenger Experience
- **C Level/Heads/Directors/Managers of:** Planning, Airport Design, Engineering, Construction, Environment, Sustainability, Commercial, Real Estate, Concessions, Retail
- **C Level/Heads/Directors/Managers of:** Airport, Airline, Security, Border Control, Government

## PROGRAMME OF EVENTS – DAY ONE



WEDNESDAY, FEBRUARY 15, 2017

### DAY ONE: SMART DESIGN & DEVELOPMENT

The Smart Airports market is expected to expand to US\$19.33 billion by 2024. Learn from international experts how your airports can benefit by embracing Smart Airport Design & Development best practices.

#### SESSION ONE: AIRPORTS AS CATALYSTS FOR ECONOMIC DEVELOPMENT AND URBAN RENEWAL

What are the critical success factors, framework and capabilities needed from airports to effectively serve their regions and become competitive in the global economy?

- Stakeholder alignment
- Serving the community
- Regulatory framework governance

#### SESSION TWO: SMART AIRPORT DESIGN

Designing and constructing futuristic, functional terminal facilities that will meet the future requirements of passengers and airlines.

- Architectural design
- Terminal transformations
- Preparing for the technology enhanced future

#### SESSION THREE: GREEN AIRPORTS DESIGN

Discover how smart technology will improve the sustainability and enhance your environmental credentials. Listen to case studies from our experts.

- Carbon neutral airports
- Sustainable design/development
- Community relations/outreach programmes/partnerships
- Innovative green solutions

#### SESSION FOUR: NON-AERONAUTICAL REVENUE AND COMMERCIAL DEVELOPMENT

- Airport area development
- Mixed/commercial land use
- Hotels/office/retail/company HQ's concessions/retail/food & beverage/car parking

#### Confirmed Speakers include:

**Rajeev Kumar Jain**, Chief Executive Officer,  
**Mumbai International Airport Pvt Ltd**

**Richard Tan**, Regional Manager, Airport, Passenger,  
**Cargo & Security, Asia-Pacific**

**Elisabeth Le Masson**, Member of the Board of  
Directors, **Hubstart Paris Region® Alliance**

**Nagy Abu Zeid**, Vice President Strategic Planning,  
**Oman Airports Management Company**

**Nick Flack**, Planning Manager – Infrastructure,  
**Christchurch International Airport Limited**

**Greg Fordham**, Managing Director, **Airbiz**

**Susan Gray**, Managing Director, **Concession  
Planning International**

Latest programme details at [www.smart-airports.com/sea/programme#Day1](http://www.smart-airports.com/sea/programme#Day1)

# PROGRAMME OF EVENTS – DAY TWO



THURSDAY, FEBRUARY 16, 2017  
**DAY TWO: SMART AIRPORT SECURITY**

The global airport security market is predicted to more than double expenditure by 2024 and investments in security and surveillance, access control, perimeter security, integration, cyber security and screening are top of the agenda for Heads of Security.

With heightened security checks across Asia and the rest of the globe, the SMART Airport's security day will bring together Security Directors, Heads of Operations, Security Managers and Security Analysts to learn, share and discuss the current threats, hot topics, regulatory framework and how SMART solutions and technology will shape the industry response.

## **SESSION ONE: THE SMART SECURITY 360 (PANEL DEBATE)**

Challenges, solutions, and innovations.

Understanding the delicate balance of a safe, strong security network and passenger expectation and consent.

- Insider threat
- Smart security (new initiatives in security) – Remote image screening
- Emerging security technologies
- Integration of Security Management Systems (SeMS)
- Threat and vulnerability assessment
- Managing crowded places and 'soft targets'

## **SESSION TWO: IDENTIFYING THE FUTURE THREATS TO AVIATION SECURITY**

- Security management systems
- Security by design
- Future innovations supporting integrated security

## **SESSION THREE: MANAGING CROWDED PLACES AND SOFT TARGETS/THE THREAT OF THE INSIDER**

- Resilience planning and recovery
- Airport & airline perspectives

## **SESSION FOUR: SECURITY PASSENGER AND TECHNOLOGY INNOVATIONS**

- Smart security
- Remote image screening for checkpoint security
- The security technology challenge

### **Confirmed Speakers include:**

**Nathalie Herbelles**, Assistant Director, Airport Passenger, Cargo & Security Asia Pacific, **IATA**

**Patrick Leung**, Associate Director IT and Communications, **ARUP**

**Stacey Peel**, Associate Director Resilience & Security, **ARUP**

**Diana Poh**, Regional Manager, Airport, Passenger, Cargo & Security, Asia-Pacific, **IATA**

**Latest programme details at [www.smart-airports.com/sea/programme#Day2](http://www.smart-airports.com/sea/programme#Day2)**

## **PROGRAMME & SPONSORSHIP INFORMATION**

**Andrew Hazell**  
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andrewh@aviationmedia.aero

## **REGISTRATION INFORMATION**

**Jonathan Lee**  
+44 (0)208 707 2743  
jonathan@aviationmedia.aero

# PROGRAMME OF EVENTS – DAY THREE



FRIDAY, FEBRUARY 17, 2017

## DAY THREE: AIRPORT IT, TECHNOLOGY & AUTOMATION

SMART Airports IT conference day will bring together CIOs, IT Directors and Head of Operations to explore invaluable insights, case studies and innovation. To share and discuss their visions for the future airport and the role of how high tech innovation will change the strategy on airport operation, passenger experience, design, customer service and expectations.

### SESSION ONE: THE STRATEGIC OUTLOOK- STREAMLINING AIRPORT OPERATIONS THROUGH IT&T

- Integrating airport IT systems to enhance operational efficiency and quality
- Airport wide unified IT&T strategy
- IT as a business enabler
- Social media and web based relations
- SMART intelligent airports
- Building a robust IT infrastructure for the future
- The internet of things and how it may impact the airport environment
- Building a secure IT environment

### SESSION TWO: SMART BAGGAGE PROCESSING/ HANDLING SYSTEMS, AUTOMATION & TECHNOLOGY

- SMART high-tech baggage systems
- BHS design, master planning
- System bag drop innovations

### SESSION THREE: DELIVERING A UNIQUE CUSTOMER CENTRIC EXPERIENCE

- Creating a customer service culture
- Improving the customer experience at every touch point
- Airport check-in & self service innovations
- SMART passenger processing
- Streamlining the passenger experience
- Analysing the current & future trends
- Integrated immersive multimedia initiatives

### SESSION FOUR: TERMINAL TECHNOLOGIES

- Self-check-in, e-gates, mobile charging, beacons, way-finding, displays, bag tags, mobile tools, accessibility, Wi-Fi cellular

#### Confirmed Speakers include:

**Dom Nessi**, Airport Technology Consultant,

**Aerotech Partners**

**John Newsome**, Director of Information Technology,

**Greater Orlando International Airport**

**Patrick Leung**, Associate Director IT and Communications,

**ARUP**

**Tobias Nittel**, Technology Field Manager, **SEW EURODRIVE**

**Frank Barich**, Principal & Chairman of the Board, **Barich, Inc**

**Kim Younkyung**, Regional Manager, Airport, Passenger,

Cargo & Security, Asia-Pacific, **IATA**

**Paul Burger**, **BizTweet**

**Elke Biechele**, **Redroute International**

Latest programme details at [www.smart-airports.com/sea/programme#Day3](http://www.smart-airports.com/sea/programme#Day3)

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# REGISTRATION FORM

## PERSONAL DETAILS

Title: ..... First Name: ..... Last Name: .....  
 Job Title: ..... Name of Organisation: .....  
 Postal Address: .....  
 .....  
 City/State: ..... Postcode: ..... Country: .....  
 Telephone: ..... Fax: .....  
 Mobile Telephone: ..... Email: .....

## CONFERENCES Please choose which conference(s)/day(s) you would like to attend:

- WEDNESDAY FEBRUARY 15, 2017**
- THURSDAY FEBRUARY 16, 2017**
- FRIDAY FEBRUARY 17, 2017**

**DAY ONE:** TERMINAL DESIGN & AIRPORT DEVELOPMENT  
**DAY TWO:** SMART AIRPORT SECURITY  
**DAY THREE:** SMART AIRPORT IT, TECHNOLOGY & AUTOMATION



## REGISTRATION FEES Please select how much you need to pay:

NUMBER OF CONFERENCES	PLEASE TICK	STANDARD RATE
<b>1 day</b>	<input type="checkbox"/>	<b>\$1,180</b>
<b>2 days</b>	<input type="checkbox"/>	<b>\$2,180</b>
<b>3 days</b>	<input type="checkbox"/>	<b>\$3,070</b>

**PLEASE CONTACT JONATHAN LEE FOR MULTIPLE REGISTRATIONS OF 3 OR MORE PEOPLE.**

## PAYMENT I will pay a total of \$ .....

- Cheque or Bank Draft** made payable to Aviation Media Ltd, PO BOX 448, Feltham, TW13 9EA, UK
- Direct bank transfer** to HSBC Bank plc, 67 George Street, Richmond, Surrey, TW9 1HG, UK
- US Dollar Account** Account no: 76043357, Sort code: 40-05-15, IBAN: GB36MIDL40051576043357, SWIFT code: MIDLGB22
- Visa, Mastercard or American Express** credit card as authorised below:

Card Type: ..... Card Number: ..... Start Date: .....  
 Expiry Date: ..... Security Number: .....  
 Name on Card: ..... Date of Payment: .....  
 Billing Address: .....  
 .....  
 Company VAT number: .....

## IF YOU WISH TO PAY IN £ STERLING, PLEASE CONTACT REGISTRATIONS

Aviation Media Ltd occasionally makes its delegate lists available to selected industry third parties. By completing this form, attendees give permission to pass their contact details to attendees and exhibitors to this event. If such permission is denied please tick this box.  By providing your details you agree to Aviation Media Ltd contacting you about this or other relevant events or publications by post or email. If you do not wish to receive these please tick the box.  Aviation Media Ltd has a 30-day payment policy and registration and entrance will only be confirmed (as well as joining instructions sent out), once full payment is complete. Conference fees include attendance at the conference, all social networking activities and all conference documentation. **Delegate Cancellation Policy:** Cancellations must be made in writing and sent to Aviation Media Ltd (alison@airportconference.com). Cancelling more than 6 months before the event will incur a 20% administrators fee. Cancelling 2-6 months before the event will incur a 50% charge. No refunds will be issued within 2 months of the event taking place. No-shows will be billed for the full amount and will NOT be refunded.

**Please register me for this event. I agree to abide by these terms.**

Signature Required:

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